

FOCUS ON

The Value of Robotic Process Automation

In a growing global economy where information and communications technology are evolving and transforming business models as we know them, we are leveraging technology in various ways including via robotic process automation (“RPA”) to deliver competitive high-quality and cost-efficient solutions, while saving time and maintaining accuracy and accountability.

The surging demand for automation calls for innovative tools that allow businesses to expand the scope and thoroughness of tasks well beyond what humans can accomplish. With the added value of robotic automation, we can enhance quality by reducing the inconsistencies of human performance and redeploy the team’s talents to more analytical and high value activities. The advantage of implementing robotic solutions that can run 24 hours a day, 365 days a year lies in reducing the time spent in repetitive routine tasks while addressing peaks in demand, enabling our organisation to leverage the team’s strengths and increase productivity, efficiency in governance and focus on building long term relationships with clients.

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With the help of various RPA solutions, we can transform great ideas into something real and valuable, delivering substantial productivity and quality benefits at a fraction of the cost.

How does RPA work?

This software-based technology uses intelligent bots to analyse data and perform tasks using, among other techniques, the same interface that a human worker would. This is achieved by programming a set of predefined rules and instructions for RPA to make logical decisions based on the parameters and studied patterns. In essence it is a macro software to run across all Windows applications.

As with any process, there are exceptions that can prevent the process from being completed, such as missing attachments, insufficient data or a website or app not responding. Even with these exceptions, RPA can still improve operations by automatically delegating such exceptions to humans for validation and approval. By keeping humans in the loop, robots are free to execute tasks while awaiting human input.

Addressing the challenges of RPA

The misconceptions over RPA have led workers to believe that they will be completely replaced, resulting in overall resistance and suspicion. However, RPA is a business driven solution that requires a high degree of collaboration, proving to be an excellent opportunity for workers to exploit their full potential. Once the value of RPA is understood and embraced, users can direct their time and knowledge into tasks they enjoy, simply instructing the software to perform routine assignments, while they handle critical thinking and undertake high value analytical tasks. As a result of the reduced workloads, businesses will be able to focus on redefining their goals, better managing expectations, and achieving efficient regulatory compliance.

Leveraging technological tools such as RPA will allow businesses to maintain their competitive edge regarding key clients and staff, meet SLA's, improve peak flexibility and scale tasks without the need for new hires, while adding value through seamless and efficient processes.



Case Studies: Using RPA in Large Corporates

Year End Tax Reporting

When information needs to be drawn from numerous sources into a central complex calculation; This project saved time for all stakeholders during high pressured periods and reduces risk around incorrect data transfer.

Regular Information Gathering

Regarding the need to share information from the accounting system with different sources; This project saved time for all stakeholders allowing them to focus upon critical thinking and undertake high value analytical projects rather than routine tasks, while also automating all aspects of the data collection process to avoid repeated requests from numerous sources regarding varying levels of detail around trial balances, nominal ledgers and invoices.

OUR RPA SOLUTIONS

We are software agnostic and capable of working with every leading RPA tool in the market such as Automation Anywhere, Blue Prism, UiPath, ServiceTrace, and more.

Contact us to to discuss routing rational tasks that are ripe for automation through our RPA solutions.



Jason Mitchell
Head of Technology, Partner
E: jason.mitchell@mhllp.co.uk





Andrew Moyser
Head of Audit Innovation, Partner
E: andrew.moyser@mhllp.co.uk



Chris Danes
Partner
E: chris.danes@mhllp.co.uk

macintyreHUDSON.co.uk

 @MHUpdates

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